

REFUND POLICY

Eleven Holdings Limited ("**us**", "**we**", or "**our**") offers a variety of products, including but not limited to Dedicated Internet Access, Server Lease and Colocation (the "**Products**").

ALL SALES ARE FINAL AND NON REFUNDABLE

1. All sales of products are final and non-refundable. Once you have completed your purchase and received the credentials, we assume that you have carefully reviewed your order and that you are satisfied with your purchase. Therefore, we have a strict no refund policy for all products.
2. Please note that if you encounter any issues with the product, we will make every effort to resolve the issue in a timely and satisfactory manner. Please contact us and provide a detailed description of the issue you are experiencing.
3. By purchasing any of our products, you agree to these terms and conditions and acknowledge that you have read and understood our refund policy. If you do not agree to these terms, please do not purchase any of our products.
4. We reserve the right to modify or change this policy at any time without prior notice. It is your responsibility to review this policy periodically for any updates or changes.

CONTACT US

After reviewing this policy, if you have any additional questions, Please Contact us at:

Email: support@eleveninternet.net

Phone: +1 (201)-256-0979

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